



Main Location:
805 13th St. North
Humboldt, IA 50548

West Coast:
1101 Center St.
Redding, CA 96001

Email: sales@apairinc.com
Fax: 515-332-4753

RETURN GOODS AUTHORIZATION

RGA Number _____ Account Number _____
Contact Name _____ Email _____
Phone Number _____

- Complete this form for any items to be returned to AP Air once an RGA number has been obtained from the customer service department. Attach this form either on the outside or inside the packaging, this will act as your packing slip. Write the RGA number on the outside of the shipping box or include it on the shipping label.
Do not write on the outside of any parts box or packaging.
- For "New Return" RGA's, items must be in new condition as received. Any items that have signs of being installed (*e.g., mounting bolt marks, scratches, dirt, rust, oil, dye*) or altered are **NOT** eligible for return. If the item has been installed or tried to be installed and there is a fitment or catalog issue, please discuss with customer service before returning. It is the installer's responsibility to ensure the parts are correct before installation.
- Any items that require cleaning, repackaging, or re-boxing will be subject to a restocking fee.
- Items must be properly packaged to prevent shipping damage. Any items returned with damage will be the customer's responsibility to file a damage claim with the carrier.
- **DEFECTIVE** or **NOT WORKING** is not descriptive enough for warranty, please explain.

Part Number _____ Quantity _____
Return Reason _____

Part Number _____ Quantity _____
Return Reason _____

Part Number _____ Quantity _____
Return Reason _____

Part Number _____ Quantity _____
Return Reason _____

Part Number _____ Quantity _____
Return Reason _____

Part Number _____ Quantity _____
Return Reason _____

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