



AP AIR, INC. RETURN POLICY

- AP Air accepts returns on all products in new and resalable condition within 24 months of purchase date.
- **All products returned must be pre-approved with a Return Goods Authorization number (RGA #) which can be obtained by calling 1-800-806-5312.**
- Returns must be clearly marked with the RGA# on the shipping label and a copy of the original invoice/packing slip must be included.

RGA Authorized Return Address

**AP Air, Inc
805 13th Street North
Humboldt, IA 50548**

- All returned products must be in resellable condition and are subject to a restocking fee.
 - Merchandise received up to 120 days of invoice date
 - Merchandise received 120 days – 1 year – 10%
 - Merchandise received 1-2 years – 15%
 - Merchandise received after 2 years – must be pre-approved for return plus 50% restocking fee will automatically apply. Once received, AP Air has the discretion of qualifying products. Non qualifying products will be returned or scrapped per customers discretion.
 - Orders returned without an RGA number will be subject to an additional 10% restocking fee in addition to other fees incurred.
- All returned products must be active selling products. We will not accept returns of inactive or discontinued products or special order items.
- All returned products must be in new, sellable condition. We cannot accept returns on products that are damaged (e.g., rusty or dented) or previously used or installed.
- Customer is responsible for return shipping costs on returned or warranted products.
- AP Air is not responsible for returned parts damaged in shipping or products returned without RGA #.

www.apairinc.com 1-800-806-5312